

Provider Credentialing

Credentialing Delays Mean Dollars Lost.

Provider credentialing — verifying and assessing the qualifications of providers to deliver medical services to patients — is essential for patient safety and quality healthcare. Required for hospital privileging and managed care payer enrollments, credentialing is a highly regulated process that takes up to six months when done manually.

Slow provider credentialing results in slower care to patients, delayed reimbursement, reduced member access to providers, and frustrated providers. Every day a provider can't see patients equals lost revenue for your healthcare organization.

Our technology-enabled Provider Credentialing solution:

- **Cuts the credentialing timeframe from 180 days to 30 days.**
- **Reduces clerical errors and the administrative burden on your team.**
- **Automates the entire credentialing process.**
- **Mitigates compliance risks and maintains audit preparedness.**
- **Integrates with the other vital provider onboarding facets of provider contracting, privileging, and enrollment.**

You can manage your entire credentialing program in-house using TractManager's CARE software or outsource your credentialing to our team of credentialing experts.

Our CARE Technology

CARE is a robust credentialing, privileging, and enrollment software solution that offers a single source of truth for provider data, operational efficiency, contract management, and network governance solutions in compliance with CMS, state, and accreditation standards.

Our automated solution integrates with hundreds of primary sources — providing the most accurate and up-to-date information. Our technology delivers comprehensive credentialing that complies with all state and federal regulations, and NCOA, TJC, and URAC.

TractManager is the nation's first Credentialing Verification Organization (CVO) with an integrated Contract Lifecycle Management solution to achieve NCOA Accreditation in Credentialing.



Case Study:
**Midwestern
Healthcare Provider**

**Decreased
average number of
days elapsed**

between a provider
start date and first bill
from 40.6 days to
14.6 days.

**Decreased range
in days elapsed**
from 4–174 days to
0–38 days.



How Can We Help You?

www.tractmanager.com | info@tractmanager.com

TractManager's Credentials Verification Organization (CVO)

Your One-Stop Shop for Provider Credentialing.

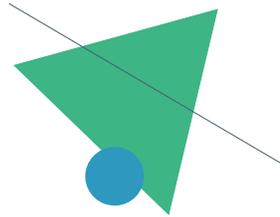
TractManager is one of only two Credentials Verification Organizations (CVOs) in the nation to achieve National Committee for Quality Assurance (NCQA) Accreditation in Credentialing.

As healthcare organizations continue to consolidate and grow, the demand is higher than ever for a turnkey solution to provide credentialing that guarantees quick turnaround times, quality oversight, and compliance within an ever-changing regulatory environment. This is where TractManager steps in — and not just as a vendor, but as a full-scope CVO partner.

Our credentialing experts go above and beyond credentials verification to handle the entire credentialing and recredentialing process and monitor provider performance between credentialing cycles.

TractManager's full-scope credentialing services include:

- **Consultation Services** - We help you develop a comprehensive credentialing program to meet your healthcare organization's needs.
- **Primary Source Verification (PSV)** - We include ongoing performance monitoring for federal, state, and local requirements. We complete PSV with minimal provider engagement.
- **Compliance Monitoring Services** - We monitor federal, state, and local accrediting bodies (for complaints and disciplinary actions) to be sure providers are licensed, accredited, and in good standing.
- **Data Management Services** - We use expirables management and dynamic data validation to deliver accurate provider data for payer directories.
- **Peer Review Support** - We schedule, host, and handle all Credentialing Peer Review functions on your behalf, to help you comply with delegation requirements.



Delegated Credentialing

Delegation Expedites the Entire Credentialing Process.

Delegated credentialing significantly improves an organization's efficiency, provider experience, and revenue cycle management. With automated workflows and business intelligence tools, TractManager's software solution was designed to allow users to easily create and populate payer-specific delegated credentialing rosters. We'll help reduce credentialing timeframes from 180 days to 30 days.

"To be successful in managing credentialing and provider enrollments, you have to know the industry and know it well. It is better to have someone that is mature in the process rather than trying to build a new team in-house. TractManager clearly has that knowledge and experience."

*- Director of Revenue Cycle,
East Coast Physician Group*

Take advantage of our full suite of Provider Onboarding solutions.

TractManager provides best-in-class Provider Onboarding solutions that streamline and accelerate provider contracting, credentialing, privileging, enrollment, and ongoing provider management functions. You can manage all your provider onboarding functions in-house using TractManager's CARE software — or outsource them to our team of experts.

Visit www.tractmanager.com to learn more.



TractManager

Smarter Decisions. Smarter Healthcare.

TractManager empowers the unsung heroes who make healthcare organizations run, with insights and technology that lead to smarter decisions. From improved sourcing decisions, to compliant contract lifecycle management, to credentialing and provider management, we help people run their healthcare systems at peak efficiency, with minimal risk. And when that happens, something pretty wonderful happens — patients receive better care.

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